

# Our Team is living our PACT



Our PACT and our purpose to doGOOD have had an impact on our team. In their own words, see what they have to say about how our core values have made a difference in their lives and what it means to them





# PATIENT CENTRIC & ATTITUDE



"I think the MOST important part of PACT is attitude because that's where everything begins. Our attitude as a team is what makes the wheels turn, what makes patients feel comfortable and supported, and what makes all the moving parts function in concert. I think it's so important to value our relationship with each other as a team and to constantly strive to make our workplace a happy, energetic, positive place to spend our time away from home.

PACT has also impacted me regarding the way I connect with patients in my job role here. PATIENT CENTRIC MODEL is what I can relate to most as a PCC. Prior to surgery, whether patients feel comfortable admitting it or not, deep down they are searching for reassurance, knowledge and support to make them feel at ease about their life-changing transformation. They are searching for someone to hold their hand. I truly enjoy utilizing the Patient Centric Model idea when connecting with patients, it makes me feel good to DO GOOD in that way.



# ATTITUDE IS EVERYTHING



"..for me the biggest area where the PACT has impacted me is "Attitude" I feel like this is an area I have grown alot in throughout the years. Its very easy to allow things that are bothering you to take over your entire outlook on life and drag you down. **Thinking negatively puts a huge impact on everyone around you. Starting each day with a positive outlook and being able to work alongside others that think the same has made a big impact for me.** For years I listened to Dr. Marotta talk about meditation and Ted talks and I finally gave this a shot during Covid of course and it had such an amazing effect on me. Watching the team plan for the future has helped me to think differently not only here at work but also in my personal life. **Trying to always see the positive really speaks volumes and really helps to push yourself for bigger and better things not only for myself but for anyone and everyone whom I come in contact with"**





"Definitely Attitude is Everything for me! I try to wake up everyday on a positive note and get my mind in the right place for the day before I get into work. I fill out daily affirmations in something called the "Five Minute Journal" that I got on Amazon, which basically just has me write out what I'm grateful for every day, and what would make the day ahead great. I also workout every day before work. I feel like this has a huge impact on me because I come in happy and energized (sometimes too energized too early in the morning), with the right mindset, just expecting to have a positive day no matter what comes about. I try to spread that energy to everyone around me, because thinking positively and having a good attitude affects everything and anyone around you, and our patients see that as well. I think that having a good attitude ties in all other values of the PACT and makes for a very positive work environment!"

# ATTITUDE IS EVERYTHING



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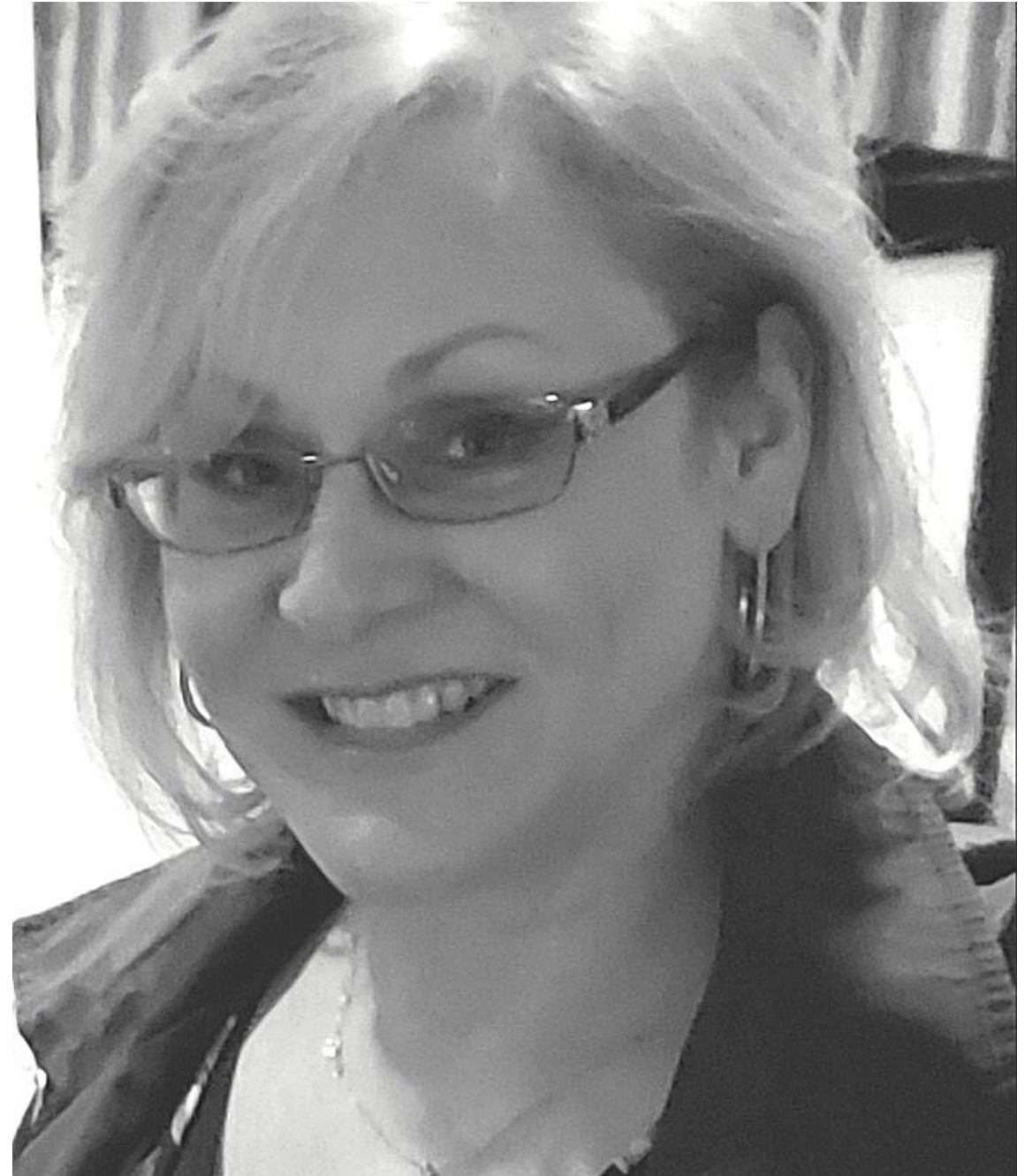
"From the moment I come into the practice I get a welcoming feel and a warm greeting. Which starts the day off positively. This makes you want to do better and improve in every aspect of your job. I think that having a good attitude ties in all other values of the PACT and makes for a very positive work environment"





# COMMITMENT TO CARE

"As a provider I hold myself accountable to the highest standards in patient care, giving them the best possible treatment and building a trusting relationship with them. **It is great to work for a company that holds itself to the same standards"**





## TEAM PLAYERS ARE "A" PLAYERS

"I think its really important that we all know and recognize that no job is too big or too small for any of us. I love being apart of a team and helping out any way possible, I think it makes for a healthy and positive work environment."





# PACT



"The PACT is the primary reason I am so very proud to be a member of this team. Since before the official PACT even existed, the initiative to DO GOOD by patients and staff alike was so evident that it practically oozed from vents the day of my first interview. I knew in that moment that everything the name MAROTTA represented was everything I wanted in a workplace. That workplace has since become my home away from home, my second family. The PACT, the commitment to our patients and to one another that it represents, is the very heart of this family and the reason I believe so much in what we do here"





With a team like ours, we are definitely headed in the right direction!







 **MAROTTA**  
 Plastic Surgery Specialists  
 FACE BODY SKIN HAIR



**#teammarotta**





# Are you an "A" Player?

Take a seat on our virtual bench and send us your resume along with a cover letter that tells us why you would like to join our team.

We are interested in building relationships with highly-qualified professionals who have a wide range of specialized skills.